



**PORTABLE**  
LONG SERVICE  
LEAVE

# Customer Complaints Report

1 July 2019 to 30 June 2020

## Customer Complaints

Building and Construction Industry (Portable Long Service Leave) Act 1991

1 July 2019 – 30 June 2020

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
11	10	1

## Customer Complaints

Contract Cleaning Industry (Portable Long Service Leave) Act 2005

1 July 2019 – 30 June 2020

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
1	1	0