

Customer Complaints Report

1 July 2022 to 30 June 2023

Customer Complaints

Building and Construction Industry (Portable Long Service Leave) Act 1991

1 July 2022 – 30 June 2023

Number of complaints
received by QLeave

14

Number of complaints
received that resulting in
further action

1

Number of complaints
received that resulted in no
further action

13

Customer Complaints

Contract Cleaning Industry (Portable Long Service Leave) Act 2005

1 July 2022 – 30 June 2023

Number of complaints
received by QLeave

3

Number of complaints
received that resulting in
further action

2

Number of complaints
received that resulted in no
further action

1

Customer Complaints

Community Services Industry (Portable Long Service Leave) Act 2020

1 July 2022 – 30 June 2023

Number of complaints
received by QLeave

3

Number of complaints
received that resulting in
further action

1

Number of complaints
received that resulted in no
further action

2

