



PORTABLE
LONG SERVICE
LEAVE

Customer Complaints Report

1 July 2020 to 30 June 2021

Customer Complaints

Building and Construction Industry (Portable Long Service Leave) Act 1991

1 July 2020 – 30 June 2021

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
56	13	43

Customer Complaints

Contract Cleaning Industry (Portable Long Service Leave) Act 2005

1 July 2020 – 30 June 2021

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
1	1	0

Customer Complaints

Community Services Industry (Portable Long Service Leave) Act 2020

1 July 2020 – 30 June 2021

Number of complaints received by QLeave	Number of complaints received that resulting in further action	Number of complaints received that resulted in no further action
3	3	0